

Privacy Policy:

The Hoachub prioritize the privacy of its users and members. This Privacy Policy outlines the types of personal information collected, how it is used, and the measures taken to protect your information. By accessing and using this website and/or its services, the user is providing his/her express and voluntary consent to the processing of their personal information.

If the user does not consent, the user must immediately stop accessing and/or using this website and our services.

Information Collection:

The Hoachub provides services to estates and or complexes and therefor has to collect information of :

- Owners of properties
- Tenants where a resident is not an owner
- Suppliers of services which include but is not limited to managing agents, rental agents and maintenance type services

Some of these functions collect personal information such as name, email address, phone number and vehicle details, which are voluntarily submitted by our users and or members.

No information about a device and usage of this website is collected through cookies and/or similar technologies.

Use of Information:

The data collected is used to :

- Provide and improve our communication services, via email or sms, to members, trustees, managing agents and or directors
- Enable authorized members to do approvals for payments to service providers
- Control access at entrance access gates of complexes and or estates
- Manage the intercom services to residents of estates and complexes
- Manage access of visitors to estates and complexes at entrance gates

Information Sharing:

We do not sell, trade, or otherwise transfer any personal information to outside parties, except as required by law.

Deleting of personal information:

Members are residents or just owners of properties. When this is no longer the case, all personal data (information) is deleted.

The same apply to service provider details.

Data Security:

We implement a variety of security measures to maintain the safety of personal information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Third-Party Links:

This website does not contain links to third-party websites.

Your Consent:

By using this website, you consent to our Privacy Policy.

Changes to Privacy Policy:

Any changes to our Privacy Policy will be posted on this page. It is your responsibility to review this Privacy Policy periodically and become aware of modifications.

Contact Us:

If you have any questions or concerns regarding this Privacy Policy, you may contact us at chrisr@montegobay.co.za.

Choice of law:

This privacy policy shall be governed and interpreted in accordance with the laws of the Republic of South Africa.

Definitions:

In this Policy, in addition to the other terms that have been defined in the body of the Policy, the Hoachub makes use of the following terms:

- **“Personal Information”** means all information which may be considered to be personal in nature or information about an identifiable natural and / or existing juristic person (where applicable) in terms of the Protection of Personal Information Act 4 of 2013 (**“POPIA”**); and
- **“User, you, your or yourself, member”** refers to any person who makes use of the Website for any purposes whatsoever, whether or not such use is free of charge or paid for.

Home Owners Association means a non-profit company with members, established in terms of the Companies Act where managing members are directors

A requirement that any policy, request, demand or other communication made in terms of this privacy policy must be in writing will be met if it is in the form of a data message as defined in the Electronic Communications and Transactions Act, No. 25 of 2002, and is accessible in a manner usable for subsequent reference, provided that this policy may not be amended as such.

End of policy